Scout Adventures (Scotland) Booking Terms & Conditions

Effective from 5th May 2026
Last Updated: [05/05/2026]

1. Bookings

a. A booking is considered provisional upon submission. By placing a booking, you agree to the terms and conditions set forth herein.

b. Provisional bookings are held for 30 days, after which Scout Adventures (Scotland) reserves the right to release the booking if not confirmed. A booking becomes confirmed upon receipt of the required deposit, forming a legally binding contract in accordance with Scots contract law.

c. For all bookings made 30 days or less before the arrival date are confirmed immediately, with full payment due at the time of booking.

Standard terms for confirmed bookings shall then apply.

d. Prices for bookings made before tariff release dates will be confirmed when the relevant tariff for that year is published.

e. Scout Adventures (Scotland) will endeavour to notify you of any necessary changes to your booking at the earliest opportunity.

f. Online bookings made through the booking portal require full payment at the time of booking. Standard terms for confirmed bookings shall then apply. Pay later options offered at our discretion.

2. Finance

a. A non-refundable deposit of at least 20% is required to confirm all bookings. This is calculated based on the booking details at the time of enquiry.

b. Full payment is due no later than 30 days prior to the arrival date.

Any outstanding balances for additional services are to be settled on departure. Failure to make full payment may result in cancellation of the booking, as per your obligations under the contract.

c. Payments can be made via Cheque, Bank Transfer, Credit or Debit Card.

d. We reserve the right to apply interest and compensation in line with the Late Payment of Commercial Debts (Interest) Act 1998, as applicable in Scotland.

3. Changes / Cancellations

a. All changes or cancellations must be made in writing to be valid under Scots contract law to the centre email address relevant to your booking.

Fordell Firs, Fife - **fordellfirs@scouts.scot**

Meggernie, Perthshire – **meggernie@scouts.scot**

Lochgoilhead, Argyll and Bute - **lochgoilhead@scouts.scot**

b. Alterations to itineraries and programmes may occur due to weather or operational factors. We will inform you of such changes as soon as possible.

c. The cancellation policy for bookings is as follows:

180 days or more prior to arrival: at least 20% deposit.

180 days or less: 50% of the total bill is due.

60 days or less: 100% of total bill is due.

d. Cancellation charges apply to all booked items, including but not limited to accommodation, catering, and activities.

e. Changes to bookings are accepted as follows:

- 180+ days – Expected numbers due at time of confirmation of the booking for deposit invoice to be issues.
- 180 days or less – Any more than 10% drop in numbers will be treated as cancellation.
- 60 days or less – Final numbers due. Any drop in numbers will incur full costs. Any increase in numbers will be accommodated subject to availability and cannot be guaranteed.

f. Decrease charges apply to all booked items, including but not limited to accommodation, catering, online portal bookings and activities.

g. Increase in numbers will be considered and every attempt will be made to accommodate these requests. The operations of the Centres are limited by

accommodation, group size and available staff. All number increases should be discussed with the bookings team before arrival.

h. Scout Adventures Scotland reserves the right to add an administrative charge for changes made to your booking.

Standard Booking Terms and Conditions Amendment Fees	
Days prior to arrival	Amendment fee
180+ days	No fee
180-61 days	£50
-60 days	£100

i. Requests made to change date once a deposit has been paid will be at our discretion.

4. Supervision of Minors

a. Accompanying adults are responsible for the supervision of minors at all times and agree to act in loco parentis. Scout Adventures staff provide instruction during agreed activities but are not responsible for supervision outside these times.

b. Those attending on scout passports will remain the responsibility of the Night Away permit holder responsible as identified on the passport.

c. Those attending Scout Adventure Events as an individual, will have a supervising adult identified within the nights away notification process.

5. The Centres, Facilities, and Services

a. The group leader must report to reception upon arrival.

b. Use of the centre and its facilities is subject to compliance with site rules, which are to be communicated to all group members by the group leader.

c. Scouts Scotland reserves the right to charge for damage caused to facilities by the group, under the Law Reform (Miscellaneous Provisions) (Scotland) Act 1940.

d. Groups may be charged for excessive cleaning if any area is left in an unacceptable condition.

e. All personnel working for Scout Adventures, whether employees, contractors, or volunteers, are part of the centre staff team.

f. All groups agree to comply with Scouts Scotland's Health & Safety, Safeguarding and Child Protection Policies, which are available upon request.

6. Your Stay

a. Arrival and departure times are as stated in your booking confirmation. It is the responsibility of the guest to ensure these times align with their planned itinerary. Early arrivals or late departures must be agreed in writing and may incur additional charges.

7. Promotion and Marketing

a. Scouts Scotland may commission photography or videography at the centres for promotional purposes. If any member of your group does not wish to be included, it is your responsibility to inform Scout Adventures and the Duty Manager prior to your stay.

8. Force Majeure

a. Scout Adventures shall not be liable for any delay or failure to meet obligations due to circumstances beyond their control, including but not limited to strikes, acts of God, war, civil commotion, compliance with laws or government directives, pandemics, or adverse weather conditions, in line with Scots contract law on frustration of contract.

9. Insurance and Liability

a. Scouts Scotland holds public liability insurance for its operations at Scout Adventures Centres.

b. Guests are responsible for securing any additional insurance, such as cancellation or personal accident cover. We strongly recommend group travel insurance for all residential visits.

c. Scouts Scotland does not accept liability for loss or damage to personal property during the stay, in accordance with the Unfair Contract Terms Act 1977.

10. Complaints

a. If you have a complaint, you should raise it with the Duty Manager during your stay.

b. Formal complaints should be submitted in writing to hello@scouts.scot and will be acknowledged within three working days.

11. Amendment of Terms and Conditions

a. We reserve the right to amend, modify, or update these terms and conditions at any time. Any changes will be effective immediately upon posting the revised terms on our website or other communication channels. It is your responsibility to review these terms periodically to stay informed of any updates. Continued participation in our programmes following the posting of changes constitutes your acceptance of the revised terms and conditions.